

RESOLUTION NO. 166-2025(PSH), *Second  
Reading*

By Councilmember Posch

A Resolution authorizing and directing the Mayor to execute an agreement with ETC Institute to design and administer a survey to gauge the overall satisfaction of the residents of City of Cleveland Heights, Ohio.

WHEREAS, the City desires to supplement the regularly employed staff of several departments of the City in order to provide certain professional services regarding the survey to gauge the overall satisfaction of the residents of City of Cleveland Heights, Ohio ("Project"); and

WHEREAS, as return for their services, the City shall compensate ETC Institute in the amount not to exceed Thirteen Thousand Seven Hundred Dollars, which includes a Thirteen Thousand Five Hundred Dollars (\$13,500.00) base fee with an additional Two Thousand Dollars (\$2,000.00) to be paid if the City requests and onsite presentation from ETC to present their findings.

NOW, THEREFORE, BE IT RESOLVED by the Council of the City of Cleveland Heights, Ohio, that:

SECTION 1. This Council hereby authorizes and directs the Mayor to execute a contract with ETC Institute to design and administer a survey to gauge the overall satisfaction of the residents of City of Cleveland Heights, Ohio

SECTION 2. It is found and determined that all formal actions of the Council relating to the adoption of this Resolution were taken in an open meeting of this Council, and that all deliberations of this Council and any of its committees that resulted in such formal action were in meetings open to the public in compliance with all legal requirements.

SECTION 3. Notice of the passage of this Resolution shall be given by publishing the title and abstract of contents, prepared by the Director of Law, once in one newspaper of general circulation in the City of Cleveland Heights, or by posting the full text of this Resolution to the City of Cleveland Heights website.

SECTION 4. This Resolution shall take effect and be in force from and after the earliest time allowed by law.



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TONY CUDA  
President of Council

RESOLUTION NO. 166-2025(PSH)



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ADDIE BALESTER  
Clerk of Council

PASSED: August 25, 2025

Presented to Mayor: 08/26/2025      Effective Date: 09/05/2025\*

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KAHLIL SEREN  
Mayor

\*Effective date per Article IV, Section 5 of the Codified Ordinances of the City of Cleveland Heights